

True Source Certified

COVID-19 Provisional Standards

Effective 3-30-2020 through March 31, 2021

Annual Recertification Audits and Initial Certification Audits

Recertification Audits should occur on-site if possible. Companies will be granted a 90-day extension by local Certification Body offices **upon the request of the certified facility** and under the following circumstances:

- Local regulations prohibit the activities of auditors.
On-site audits should continue as normal in the continental US where businesses are “mostly open” and where there are no “stay at home orders” in place. For consistency, use the guide below. It is updated at least daily.
<https://www.nytimes.com/interactive/2020/us/states-reopen-map-coronavirus.html>
- Certification Body Offices prohibit the activities of auditors.
- Individual factories prohibit the activities of auditors based on local/regional authority lockdowns or restrictions. (note this provision will elicit comparative scrutiny against other factories in the region and may result in suspension of certification after the 90-day extension term).

Companies seeking certification will be required to wait until resumption of normal business activity to proceed.

Should current conditions persist beyond 90 days, these provisional standards will be evaluated against the general level of activity.

Load Inspection and Sampling in High Risk Countries

Under the three conditions identified above; Local Regulations, Certification Body Offices and Individual Factory closures, no high-risk load inspections will take place. Any high-risk load shipped without inspection must be clearly identified in accompanying documents as **“No Inspection Conducted”**. In addition, all loads shipped without inspection must be declared in the **“Uninspected Load Register”** form (attached).

Each non-inspected load must be accompanied by a statement/document issued by the local Certification Body office, clearly dated, indicating the dates during which service was unavailable. Such statements can cover a stated term or can be issued individually as determined by the local office. Without such declaration, any load shipped must be classified as non-Compliant within the compliance percentages.

Upon arrival at a Certified Packer in North America, loads identified as **“No Inspection Conducted”** must be tested using NMR for both authenticity and for origin confirmation via the Bruker Honey Screener™ Database. Records of testing must accompany the documents retained for each load. During a packer audit, as part of sample selection and testing, at least one non-inspected load must be identified and sampled if in current inventory. The selected load will be tested using NMR for both authenticity and origin confirmation.

Suspension of Provisional Standards

At such time as normal activity resumes, as communicated by True Source Certified, all requirements will be in full effect. Note that this schedule may vary by country or possibly within countries depending upon local conditions.

Where the site declares they are shut down or that visitors are restricted during a specific time period the auditor will verify during the next on-site audit that the site was not in production during the stated term.

Annual Recertification Audits and Initial Certification Audits for Made With True Source Honey Program

While the Covid – 19 Provisional Standards are in effect, virtual audits are permissible for this program until such time that an on-site visit can be conducted. An on-site visit is required once the Covid – 19 Provisional Standards are no longer in effect.

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